

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re United States Patent Application of:)	Docket No.:	4280-108	
Applicants:	ANTILLI, Davide)	Conf. No.:	1628
Application No.:	10/549,392)	Art Unit:	2614
Date Filed:	September 14, 2005)	Examiner:	Phung-Hoang J. Nguyen
Title:	SYSTEM AND METHOD FOR THE ESTABLISHMENT OF A CONNECTION BETWEEN A CONTACT REQUESTER AND A COMMUNICATIONS CENTER)	Customer No.:	23448

CERTIFICATE OF EFS FILING

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on September 29, 2008.
/steven j. hultquist/

RESPONSE TO MAY 30, 2008 OFFICE ACTION AND PETITION FOR EXTENSION OF TIME IN U.S. PATENT APPLICATION NO. 10/549,392

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This responds to the May 30, 2008 Office Action in the above-identified application.

The time for responding to the May 30, 2008 Office Action without extension was set at three months, or August 30, 2008. Applicants hereby request a one month extension of time under 37 CFR § 1.136 to extend the deadline for response to September 30, 2008. Payment of the \$120.00 large entity fee specified in 37 CFR § 1.17(a) is being made by online credit card payment at the time of submission of this EFS response.

Please amend the claims of the above-identified patent application as set out in **Section I (Amendments to the Claims)**, beginning on page 3 hereof.

Remarks concerning the amendments to the claims and the substance of the May 30, 2008 Office Action are set out in **Section II (Remarks)**, beginning on page 8 hereof.